**User requirements**

Based on the results of the interview and questioning, the following user requirements were established:

1. Using the system without the need for additional training

2. The user should be able to access the system at any time - 24/7/365

3. Ability to use the system on any device

4. Optimization of Internet traffic consumption by the system

5. User data security

6. Reliability, correct and obvious behavior of the system operation

7. Ability to customize the personal interface

8. Receive notifications about new events in the city where the user resides

9. Discussion with other users

10. The ability to track the location of the user to determine the nearest objects of interest

11. Search for interesting places by keywords

12. Automatic system restore in case of failure

13. Ban on anonymous responses